

FIELD SUPPORT BULLETIN

Number: FSB-94001

Date : 94-01-25

Subject: Random Movement of Mouse Pointer on T1950CT

Random movement of the mouse pointer may occur on the T1950CT computer. This may be exhibited on a small number of units having 113 or 123 as the first three digits of the serial number.

No other units are affected. There are two forms the random movement may take:

1. When the Direct Connect Ballpoint Mouse (DCBP) version 2 (three-button mouse, marked ZA1051P02 or ZA1051P03) is connected to the T1950CT, the pointer may move randomly on the screen without any movement of the mouse ball.
2. Sometimes placing the pointer over an icon, results in the pointer jumping back to its original place.

Counter Measure

Replacing the FL Inverter (P000191490) resolves this problem. Please note that replacement of the FL Inverter will NOT rectify any other mouse related issues.

Service Parts

Part Name	Part Number	Remarks
FL Inverter	P000191490	UA0374P01

For Further Information:

Contact Toshiba Canada Technical Support at 1-800-663-0378