

FIELD SUPPORT BULLETIN

Number: FSB-96005

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Subject: How To Improve the Hard Drive resistance to shock & vibration

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The Toshiba Satellite 100CS, Satellite Pro 400 series, and Satellite Pro 410 series notebook computers' hard disk drive's resistance to shock and vibration may be improved by removing the HDD UPPER PLATE.

The hard disk drive is mounted directly below the palm rest. It may receive some vibrations, caused by:

- 1 resting the heel of the hand heavily on the palm rest, when typing.
- 2 closing the LCD panel, by the corner of the display.

If the HDD Upper Plate (part number P000206020, item 55 in the Toshfax Service Parts Listing diagrams for the 100CS, 400CS, 400CDT, 410CS, and 410CDT,) is removed, vibrations from the palm rest will not be directly transmitted to the hard disk drive.

When re-assembling the unit, please take care to properly align the hard disk drive connector pins.

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For Further Information:

Contact Toshiba Canada Technical Support at 1-800-663-0378